

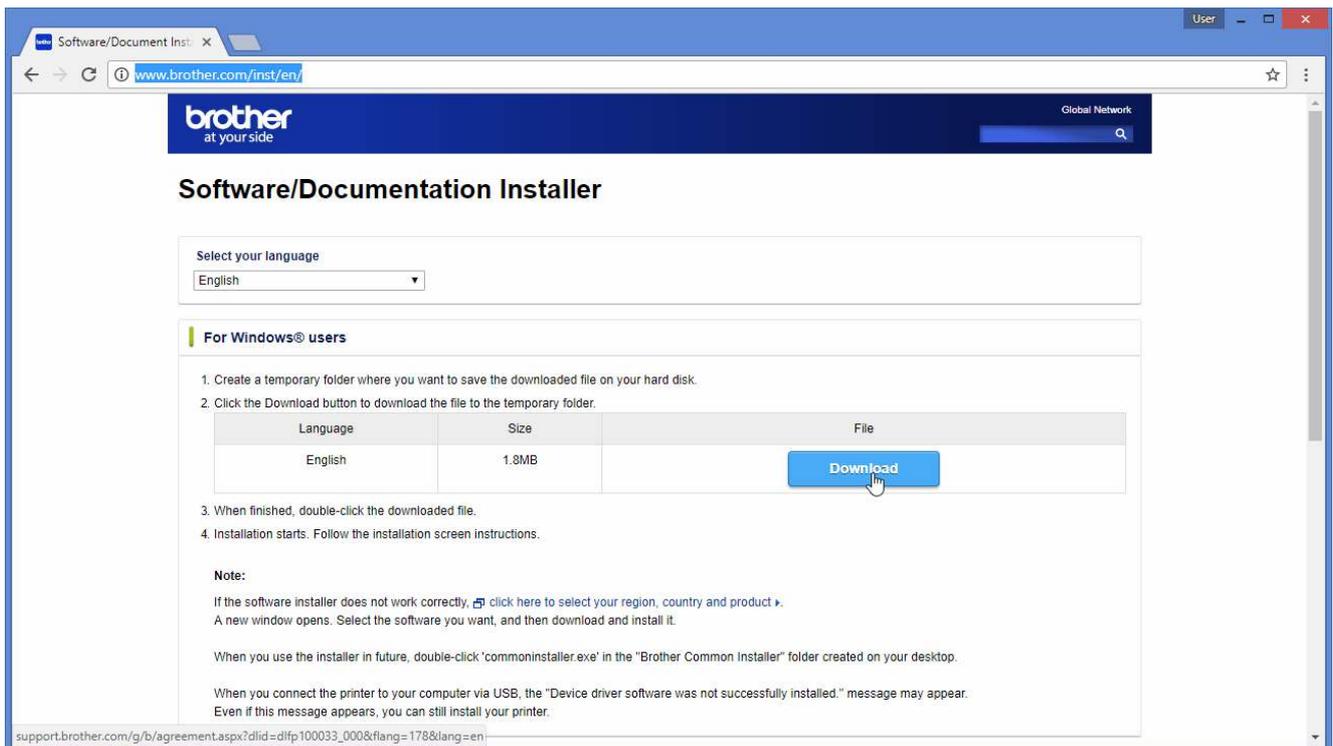
## Installing the Ticketing Machine



This is the installation guide of printer **Brother QL-820NWB**.

**Step 1:** Plug the machine, USB cable and network cable and turn it ON.

**Step 2:** Type *install.brother* in a browser URL. You will be redirected to [Brother website](#). Download package for Windows and run it.



The screenshot shows a web browser window with the URL [www.brother.com/inst/en/](http://www.brother.com/inst/en/). The page title is "Software/Documentation Installer". There is a language selection dropdown menu set to "English". Below this, a section titled "For Windows® users" contains a list of instructions:

1. Create a temporary folder where you want to save the downloaded file on your hard disk.
2. Click the Download button to download the file to the temporary folder.

| Language | Size  | File                     |
|----------|-------|--------------------------|
| English  | 1.8MB | <a href="#">Download</a> |

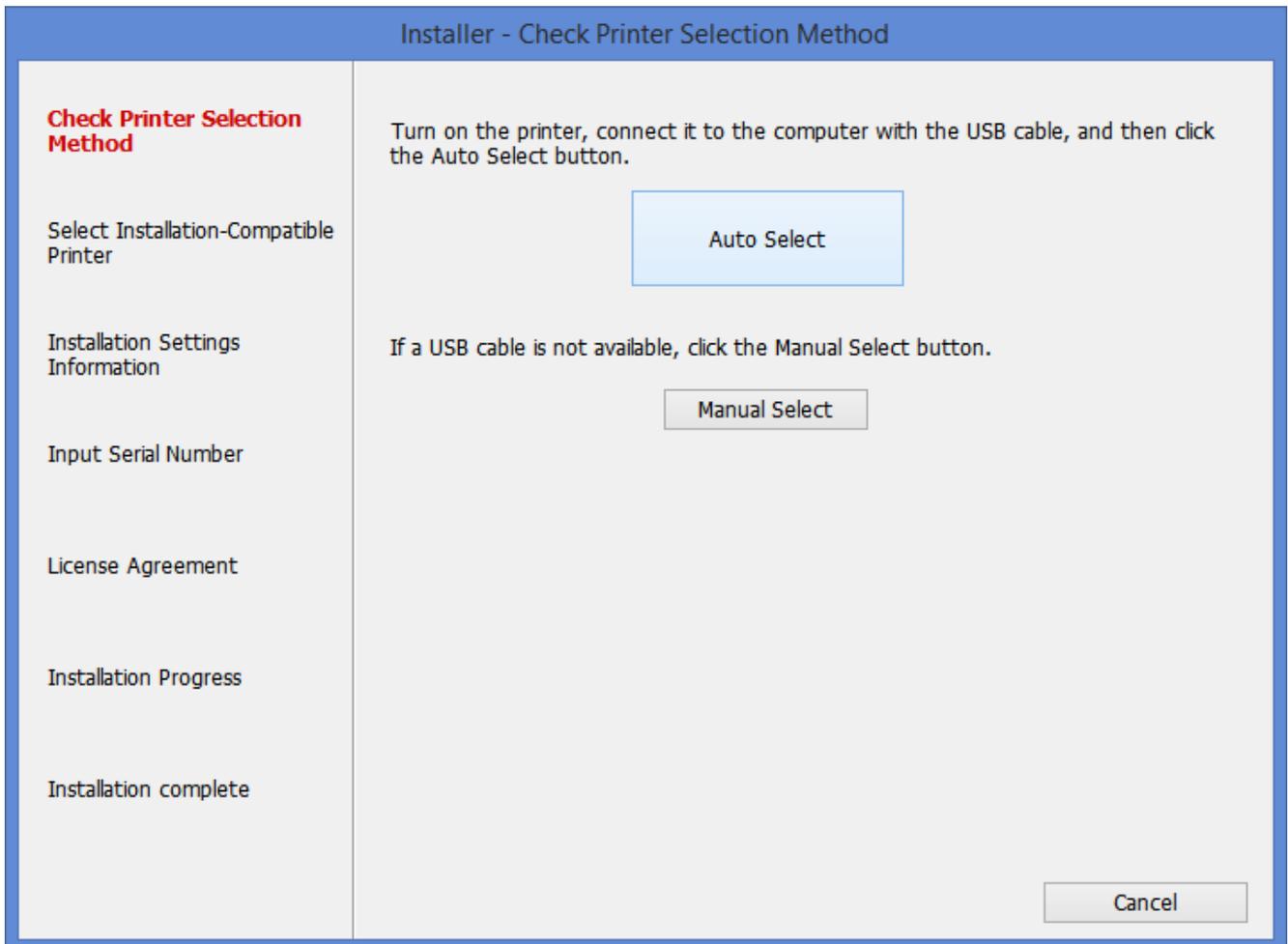
3. When finished, double-click the downloaded file.
4. Installation starts. Follow the installation screen instructions.

**Note:**  
If the software installer does not work correctly, [click here](#) to select your region, country and product >. A new window opens. Select the software you want, and then download and install it.  
When you use the installer in future, double-click 'commoninstaller.exe' in the "Brother Common Installer" folder created on your desktop.  
When you connect the printer to your computer via USB, the "Device driver software was not successfully installed." message may appear. Even if this message appears, you can still install your printer.

support.brother.com/g/b/agreement.aspx?did=d1fp100033\_000&flang=178&lang=en

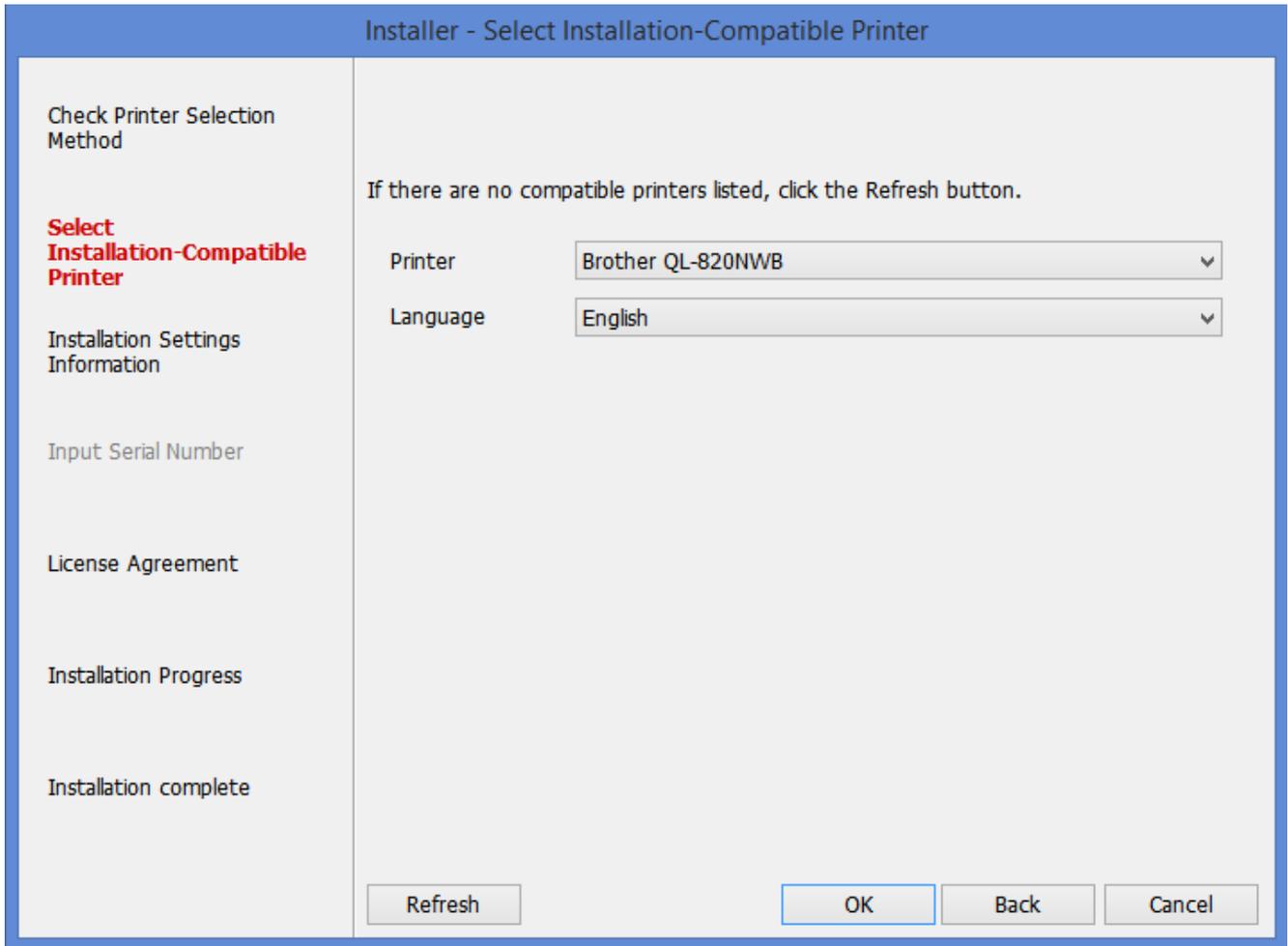
### Downloading the installation software for Brother QL-820NWB

**Step 3:** Run the setup and click **Auto Select**.



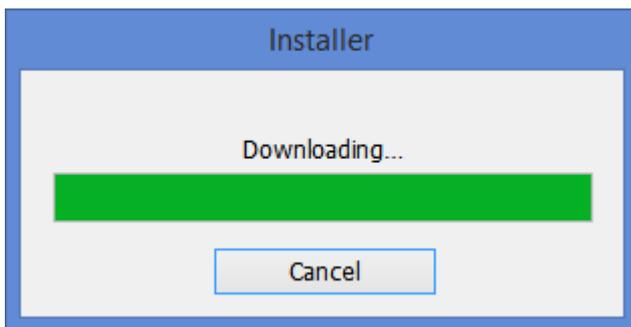
Start the installation for Brother QL-820NWB

**Step 4:** Click OK to continue the install.



Confirm the installation for Brother QL-820NWB

**Step 5:** The files will be downloading...



Downloading the installation files for Brother QL-820NWB

**Step 6:** Select only the option **Printer Driver** for minimal output. If you want to edit templates, you can also select **P-touch Editor 5.x**.

Installer - Installation Settings Information

Check Printer Selection Method

Select Installation-Compatible Printer

**Installation Settings Information**

Input Serial Number

License Agreement

Installation Progress

Installation complete

Name:

Company:

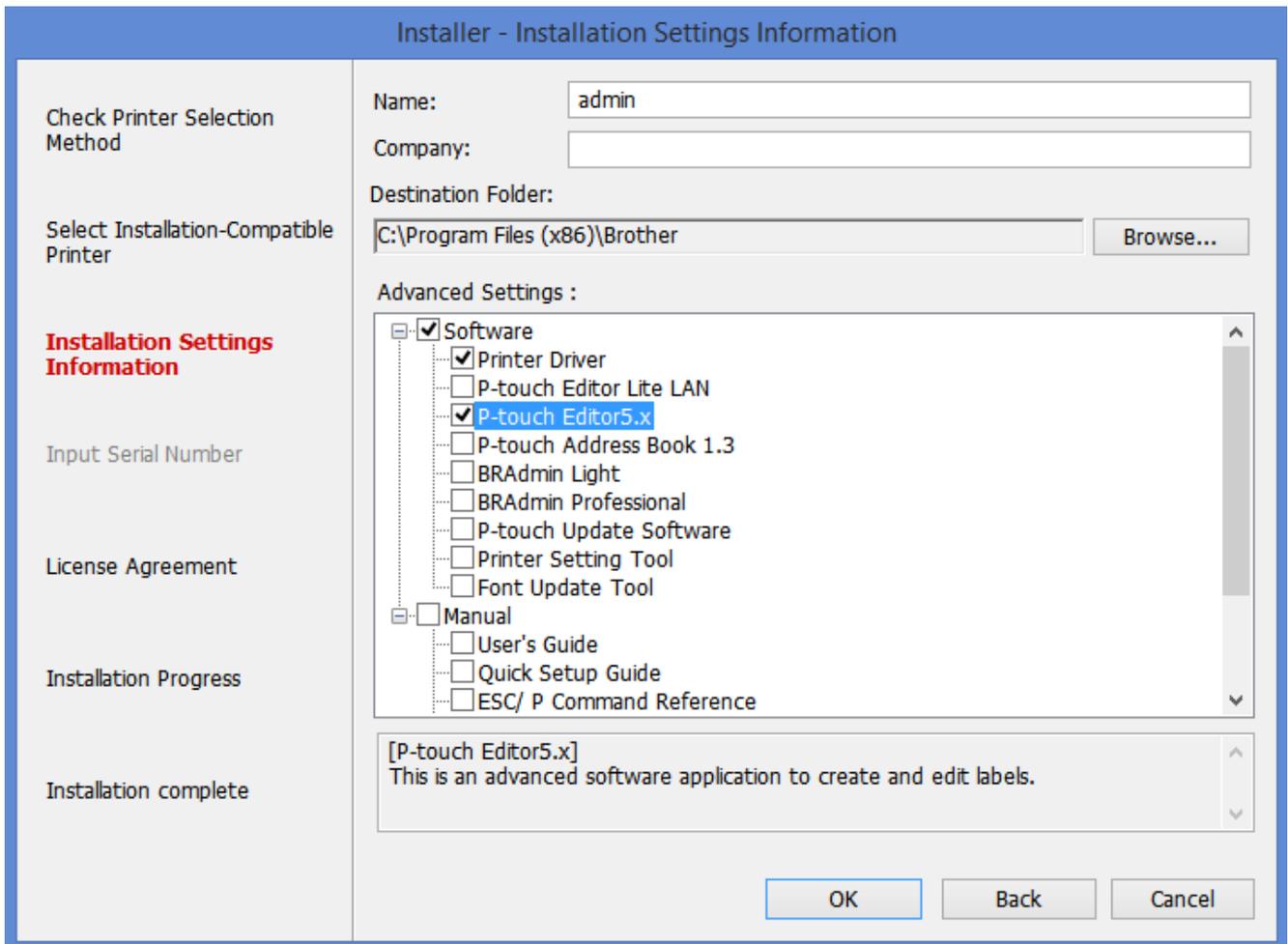
Destination Folder:

Advanced Settings :

- Software
  - Printer Driver**
  - P-touch Editor Lite LAN
  - P-touch Editor5.x
  - P-touch Address Book 1.3
  - BRAdmin Light
  - BRAdmin Professional
  - P-touch Update Software
  - Printer Setting Tool
  - Font Update Tool
- Manual
  - User's Guide
  - Quick Setup Guide
  - ESC/ P Command Reference

[Printer Driver]  
This is the software required to print from a machine.

Select Printed Driver if you will use the standard format

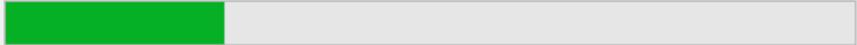


Select also the P-touch Editor 5.x if you will edit the templates

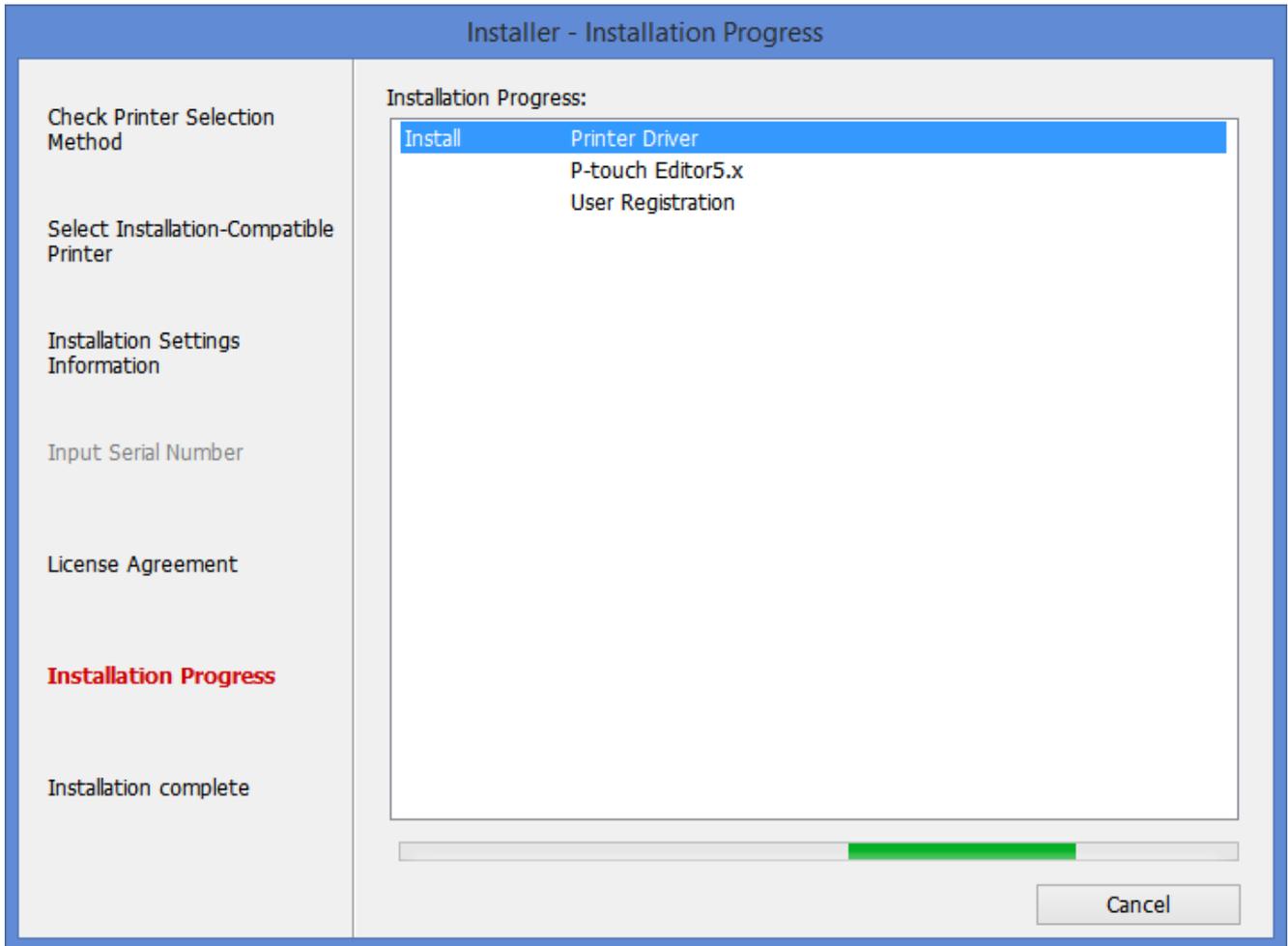
You should check the license agreement.

**Step 6:** The installation starts.

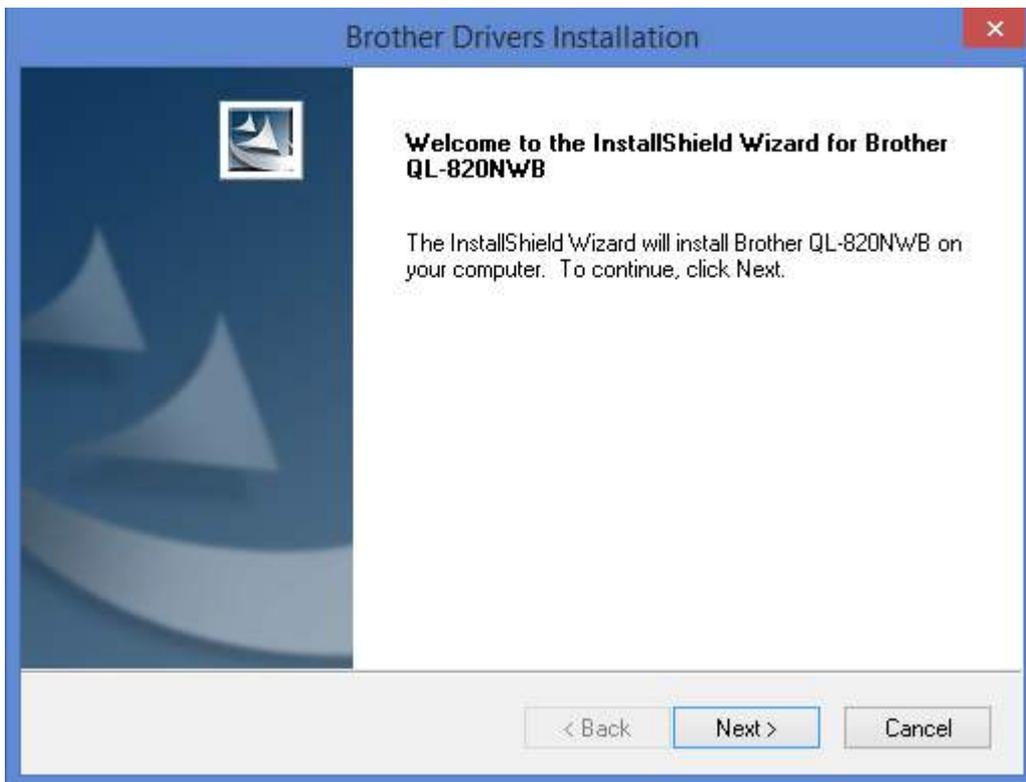
Installer

|  |   |
|--|---|
| Check Printer Selection Method         | <p>Downloading...<br/>Printer Driver</p>  |
| Select Installation-Compatible Printer |   |
| Installation Settings Information      |   |
| Input Serial Number                    |   |
| License Agreement                      |   |
| <b>Installation Progress</b>           |   |
| Installation complete                  | <input type="button" value="Cancel"/>   |

Installation progress for Brother QL-820NWB



Installation properties for Brother QL-820NWB

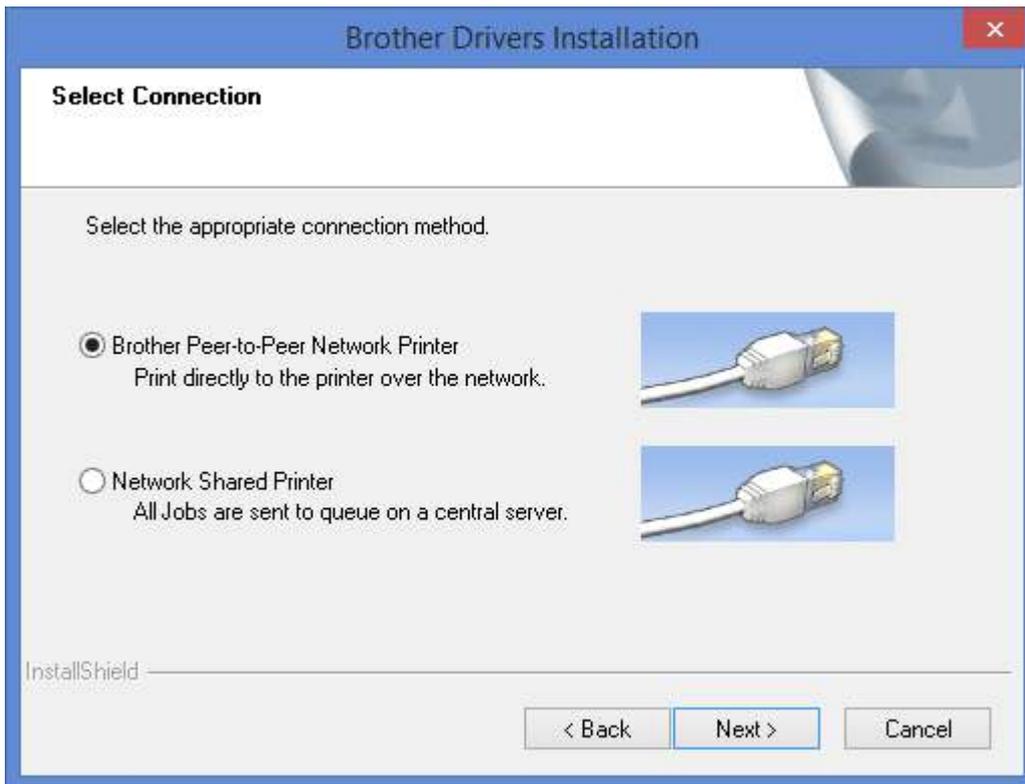


InstallShield Wizard for Brother QL-820NWB

**Step 8:** Select desired connection mode. If using wired connection and DHCP server is present in LAN, the printer will get IP settings.



Selecting the connection type for Brother QL-820NWB



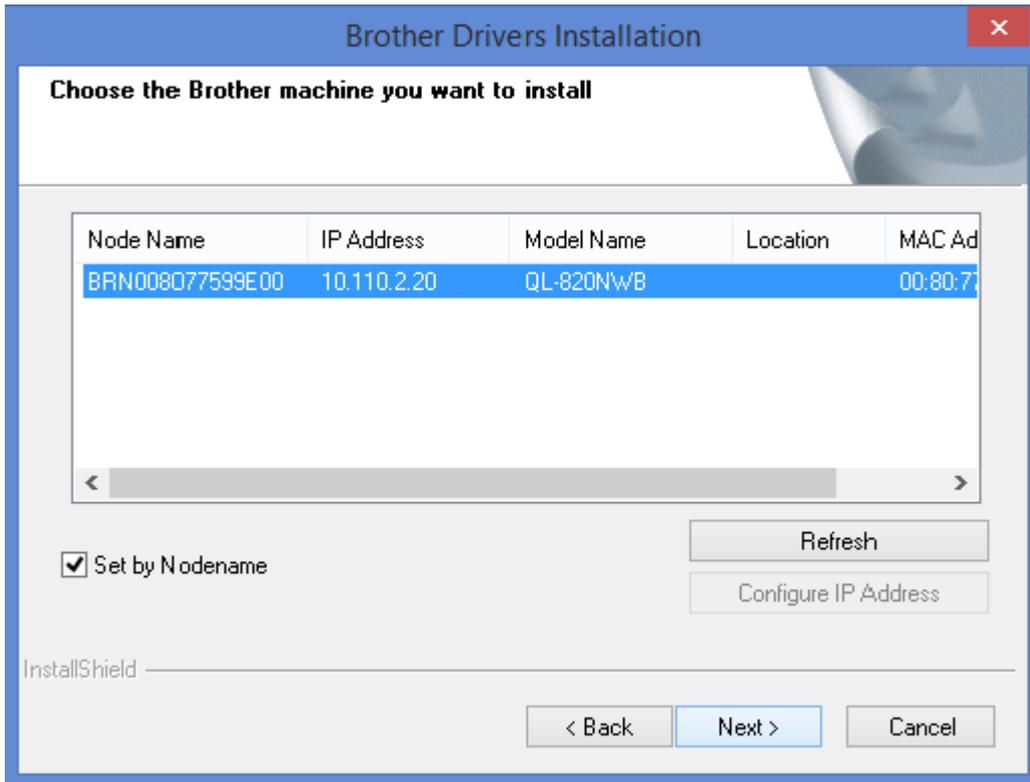
**Selecting the connection mode for Brother QL-820NWB**

**Step 9:** Check your antivirus and make sure the LAN cable is inserted.

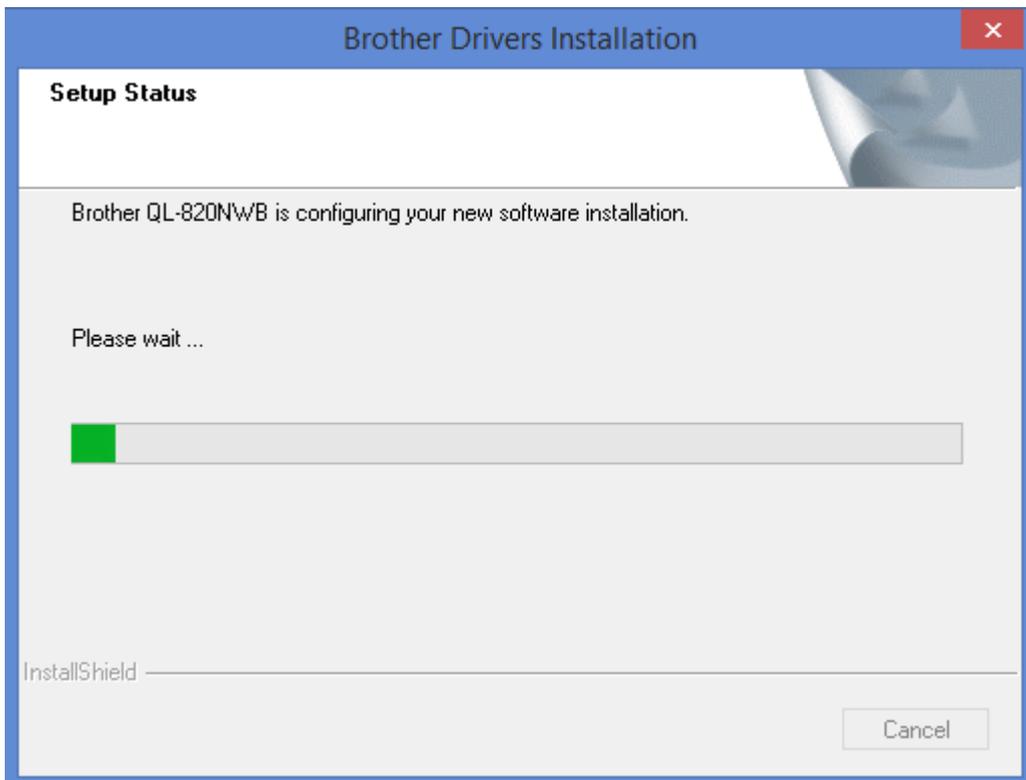


**Check the LAN connection for Brother QL-820NWB**

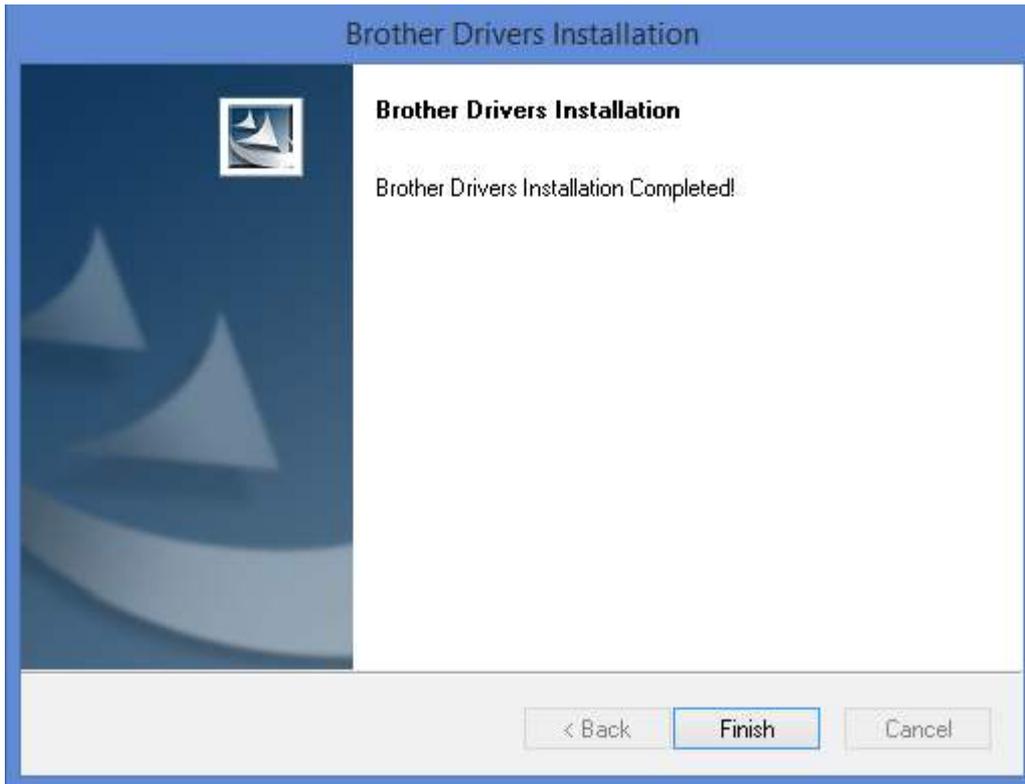
**Step 10:** The printer should be visible in the list. Select the Brother printer and click **Next:**



**Install the drivers for Brother QL-820NWB**



**Drivers install in progress for Brother QL-820NWB**



**Installation completed for Brother QL-820NWB**

Additional: You can register your printer for other benefits.



*Install **Astrow Print Service** after completing these steps. If installed before, you should restart the service.*